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Microsoft 365 · Power Platform · Azure · SharePoint — Consultant / Engineer

PROFILE

Microsoft 365 and Power Platform consultant with 14 years delivering enterprise solutions to Qatar's energy, petrochemical, banking, telecoms and higher-education institutions — and a hands-on engineer who builds what he designs. Work spans intranet modernisation, workflow automation, AI-powered business applications and executive reporting, in both cloud and on-premises environments where regulation dictates where data may sit. Experienced in bilingual English/Arabic delivery, and trusted at both ends of a delivery — authoring the requirements and holding the client relationship, then building the solution and owning it into production.

CORE SKILLS

Microsoft 365 & SharePoint — SharePoint Online and on-premises farm development · intranet and portal delivery · document management · Microsoft Graph · migration and tenant administration

Power Platform — Power Apps · Power Automate · Dataverse · Power BI · Power Pages · custom connectors and line-of-business integration

AI — Microsoft Copilot Studio agents · Azure OpenAI · conversational and retrieval-based solutions · governance and cost control for AI features

Workflow & project management — Nintex Workflow and Forms · Nintex K2 · Project Online and Project Server · approval and case-management design

Engineering & delivery — TypeScript and React · C# / .NET · SQL · PowerShell · accessibility and bilingual EN/AR · requirements and BRD authoring · solution design · estimation · project lead · UAT · deployment · client training

EXPERIENCE

Senior Technology Consultant — Mannai Corporation, Qatar

March 2022 – present

SharePoint · Power Platform · Copilot · Azure · Nintex

- Lead consultant on Microsoft 365, Power Platform and AI engagements across energy, petrochemicals, banking, telecoms and higher education — accountable for each engagement from bid and estimation through requirements, design, delivery, UAT and production handover.
- Set the delivery standards the team works to — requirements documentation, estimation, design review and handover — and mentor consultants across engagements.
- Established the practice's Power Platform and AI delivery capability, taking clients from first pilot to production estates and Copilot from proof of concept into live business operations.
- Trusted with the engagements others could not place: regulated processes that must stay on-premises, bilingual English/Arabic delivery, and recovery of builds that arrived underperforming.
- Turned repeat client demand into reusable products, shortening subsequent delivery from a rebuild to a configuration.

Senior SharePoint Consultant — Qatar Foundation

January 2019 – March 2022

SharePoint · Power Platform

- Senior consultant for the SharePoint estate, owning application support, enhancement delivery and new project delivery across the organisation's business units.
- Principal point of contact for business stakeholders — gathering requirements, agreeing change requests, and running user training and adoption across departments.
- Replaced manual, distributed processes with centralised solutions giving management visibility for the first time.

SharePoint Consultant — QDS Systems, Qatar

December 2015 – January 2019

SharePoint · .NET · client-side · SQL

- Consultant across a portfolio of concurrent client engagements in energy, healthcare, government, education and logistics — requirements, solution design, delivery and production support.
- Specialised in enterprise project and portfolio management delivery, covering planning through closure with executive-level reporting.
- Owned the client relationship on assigned accounts: status reporting, UAT, change request handling and platform administration.

Software Engineer — Systems Ltd, Lahore, Pakistan

January 2013 – December 2015

SharePoint · .NET · client-side

- Requirements analysis, solution design and development across SharePoint and .NET projects.
- Deployment, production support, training and knowledge sharing.

SELECTED PROJECTS

Further detail and documentation at github.com/rmapps006

Security permit management system — Enterprise bilingual English/Arabic solution automating security permit requests end to end: multi-level approvals, task assignment, notifications, role-based processing and full audit history. Built on reusable components so further permit types are added without redevelopment.

Contractor access request platform — Power Apps platform for a national energy company replacing manual contractor access provisioning — approvals route automatically on each request's details, removing the paper trail between security, HR and the sponsoring department, with reporting on volumes and turnaround.

HR digitisation suite — Three Power Apps and Power Automate solutions for a petrochemicals producer: employee exit clearance coordinated across every department that must sign off, an innovation platform taking staff suggestions through to decision, and management actions consolidated into one tracked dashboard.

Copilot agent portfolio — Seven Microsoft Copilot Studio agents spanning invoice processing into SAP, IT and HR service requests, education scheduling, leave management and data intelligence — each integrating Power Platform with the client's existing business systems.

KPI and dashboard platform — Executive KPI and dashboard layer for an organisation whose data could not leave its Microsoft 365 tenant. Every measure, threshold and layout is configured rather than coded, and partial data is always labelled as partial rather than quietly shown as fact.

Employee intranet suite — Intranet platform productised across several clients so each is onboarded by configuration rather than a rebuild — twenty-five ready components, a reusable department-site template, brand themes verified for accessible contrast, and bilingual English/Arabic throughout.

Knowledge capture for Teams — Captures institutional knowledge inside the conversation where it happens, in Teams and Outlook, rather than in a separate tool people must remember to visit. AI drafts the classification and flags likely duplicates, and never blocks a submission if unavailable.

Dynamic forms and workflow platform — Turned each new business form from a development project into a configuration exercise — sections, fields and approval routing defined once and rendered consistently. Independently audited for security before release.

Project timesheet system — Replaced a retiring Microsoft timesheet capability so project managers keep planning as they always have while their teams record time inside Microsoft 365. Two-stage approval per project, designed so two managers approving at once cannot overwrite each other. Live in production.

Currency scrap-disposal system — Regulated currency disposal for a central bank, kept entirely on-premises where compliance required the data to stay. Three-stage approval with denomination checks held as configuration rather than code, bilingual English/Arabic operation, and field-level audit evidence.

Enterprise document management — Document management with guided first-time setup for taxonomy, numbering and approval routes; role-aware approval queues; automatic document numbering; and full version history and audit trail.

ALSO DELIVERED

Intranet modernisation and recruitment automation — satellite communications operator — automated HR recruitment end to end, shortening the hiring cycle.

Data migration tooling — large Dataverse data moves with resume-from-checkpoint, dry-run mode and a per-run audit record.

Compliance storage reporting — 8 TB retention library where existing tooling could not complete; corrected a defect reporting live files as deleted.

CERTIFICATIONS

Microsoft Certified — Power Platform Solution Architect Expert (PL-600) · Azure AI Engineer Associate (AI-102, 2026) · Power Platform Functional Consultant (PL-200) · Power Platform App Maker (PL-100) · Azure Fundamentals (AZ-900)

Nintex Certified — Workflow Administration and Nintex Pro

EDUCATION & LANGUAGES

Bachelor of Science in Information Technology — Punjab University College of Information Technology, Lahore

Paid software engineering internship at PUCIT during study — one year building web and .NET applications with the university's software team

English (fluent) · Urdu (native) · Arabic (basic — bilingual delivery experience)